

Crowd Controllers Revalidation Course

New regulations have identified the need for current crowd controllers to have the ability to manage conflict and minimise harm to patrons whenever necessary. To ensure that crowd controllers are trained in the latest techniques in these areas, crowd controllers will be required to undertake the following units of competency every three years:

CPPSEC3002A - Manage conflict through negotiation (R)
CPPSEC3013A - Control persons using empty handed techniques (R)
HLTFA301A - Apply First Aid (R)

PART A

A self paced correspondence course with on-line tutorial support available to assist participants gain the underpinning knowledge necessary to successfully complete Part B . Once course fees have been received the enrolled participant will be forwarded all course material at least 10 days prior to the face-to-face component along with a welcome link that gives the participant access on-line tutorial support and additional resources.

NOTE:

Participants will **NOT** be able to attend the face-to-face component (Part B) without completing the self paced correspondence component (Part A).

PART B

During this face to face day component participants will receive instruction relating to legislative requirements, first aid, communication techniques, basic document examination and control, restrain & removal techniques depending on the unit of competency chosen.

SCHEDULE OF FEES

HLTFA301B - Apply First Aid - **\$100 per participant**
PRSS0305A - Manage Conflict through Negotiation - **\$80 per participant**
PRSS0316A - Control Persons using Empty Hand Techniques - **\$80 per participant**

PRSS0305A - Manage Conflict through Negotiation, AND
PRSS0316A - Control Persons using Empty Hand Techniques - **\$150 per participant**

HLTFA301B - Apply First Aid, AND
PRSS0305A - Manage Conflict through Negotiation, AND
PRSS0316B - Control Persons using Empty Hand Techniques - **\$240 per participant**

On-line booking and payments can be made through our secure website

www.bouncertraining.com.au



Alternatively

call Garry on **0414 527 800** to discuss your individual or group booking needs

